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PATENT AND TRADEMARK OFFICE**

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**PATENT APPLICATION**  
Sanford Samuel Brown et al.

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**Group Art Unit** 2142

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**Title** Correlating Information Between Internet And Call Center Environments

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**P.O. Box 1450**

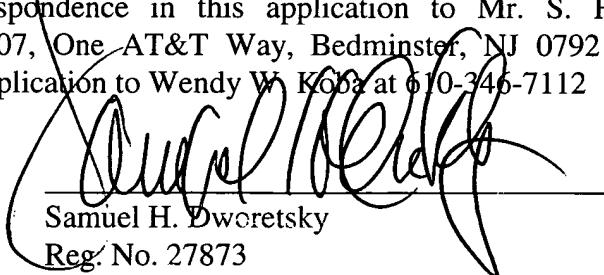
**Alexandria, Virginia 22313-1450**

**SIR:**

**REVOCATION OF ASSOCIATE POWER AND APPOINTMENT OF NEW  
ASSOCIATE ATTORNEY AND CHANGE OF CORRESPONDENCE ADDRESS**

Revoking all associate powers of attorney heretofore given in the above-identified application, please recognize Wendy W. Koba (Reg. No. 30509) as associate attorney in the above-mentioned application, with full power to prosecute said application, to make alterations and amendments therein, and to transact all business in the Patent and Trademark Office connected therewith. Please also recognize any of the attorneys associated with Customer Number 26652 of AT&T Corp., Bedminster, New Jersey, with full power of substitution and revocation, to prosecute said application, to make alterations and amendments therein, and to transact all business in the Patent and Trademark Office connected therewith.

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